

Dear customers,

In pursuance of the Methodological Recommendations on increasing transparency and ensuring the availability of information on money transfers without opening bank accounts dated April 2, 2019, No. 10-MR, we inform:

	Comment
Information about the directions of money transfers:	
Money transfer on the territory of the Russian Federation with an indication of the list of subjects of the Russian Federation and the corresponding settlements in which cash can be issued to the client who is the recipient of funds	This service is not provided to clients of NCO ELEKSIR LLC, as the transfer of funds is credited only to the recipient's bank account.
Cross-border money transfers - a list of foreign countries and relevant localities in which cash can be issued to the recipient.	This service is not provided to clients of NCO ELEXIR LLC
Information on the possibility of making a money transfer within the framework of payment systems, foreign payment systems or outside the framework of payment systems, including a list of payment systems and foreign payment systems within which a money transfer can be carried out by this credit institution.	This service is not provided to clients of NCO ELEXIR LLC
Information about possible ways to receive the transferred funds (by crediting funds to the recipient's bank account, issuing cash to the recipient).	By crediting funds to the recipient's bank account
A list of documents (information) provided by the client when making a money transfer, including a list of documents (information) for the purposes of identifying the client, the client's representative, beneficiaries, beneficial owners, simplified identification of the client in accordance with Federal Law No. 115-FZ dated 08/07/2001 "On Countering the Legalization (Laundering) of Proceeds from Crime, and financing of terrorism"	
<ul style="list-style-type: none"> • An identity document; • The questionnaire of the client of an individual in the form established by the NCO; • The NCO has the right to request other documents from the client at the discretion of the NCO. 	
General information about the transfer of funds, including:	
The timing of the transfer of funds;	Money transfers are carried out within a period of no more than three working days starting from the day the payer provides cash for the purpose of transferring funds without opening an account.
Restrictions related to receiving a money transfer on the territory of a foreign state (if there is information about such restrictions);	Not installed
The list of information that the payer must provide to the recipient in order to receive a money transfer;	Not installed
Conditions for the provision of additional services (for example, related to informing the client about the status of the transfer) during the transfer of funds (if such	Other additional services are not provided by NCO

services are available), including information about their availability (free of charge);	
The procedure for the payer to revoke an order to transfer funds and the procedure for returning transferred funds to the payer (if possible, in accordance with the terms of the funds transfer)	
<p>The transfer can be returned to the NCO:</p> <ul style="list-style-type: none"> • at the initiative of the client (the client's representative) (ОТЗЫВ); <p>To return a transfer to an NCO on the client's initiative, the client fills out an application for a refund of the transfer in accordance with the approved form of Appendix 4 to the "Procedure for Conducting Money Transfer Operations on behalf of individuals without opening a bank account with NCO ELEXIR LLC, located in an Additional Office. Presents an identity document, as well as a document confirming the payment.</p> <ul style="list-style-type: none"> • in connection with the refund of funds by the recipient's bank, including if incorrect details are specified or the recipient refuses the transfer. <p>To issue a returned (unsent) transfer, submit an identity document, provide information about the transfer (date, amount), fill out an application for refund of the transfer (Appendix 4), as well as a document confirming the payment.</p>	
The procedure for submitting claims by customers, including information for contacting a credit institution, as well as the procedure for reviewing claims by a credit institution, including procedures for operational interaction with customers	
Requests from clients are accepted in accordance with the "Procedure for dealing with requests from clients of NCO ELEXIR LLC, which is posted on the website and in the Additional Office «AIRPORT»	
Due to the absence of any information transmitted by the payer to the recipient, there are no possible risks of access to such information for the purpose of receiving funds.	
Information about credit institutions, branches and branches of credit institutions and (or) attracted bank payment agents (subagents) in which cash can be issued to the recipient, including the address and operating hours, as well as the license number and address of the parent credit institution.	
Cash is not issued in cash.	
Information about the amount of money transfer and the amount of fees charged, including:	
<p>The amount of remuneration for money transfers without opening an account and other services is set in accordance with the tariffs of NCO ELEXIR LLC https://eleksir.finance/services/</p> <p>And they are located in the Additional Office «AIRPORT».</p> <p>The minimum and maximum transfer amounts are not set.</p>	
Conditions for conducting conversion operations, including the course at which they are conducted:	
Transactions are carried out at the NCO exchange rate set on the date of the transaction	
Information on restrictions regarding the transfer of funds in accordance with the requirements of the legislation of the Russian Federation:	
In accordance with the legislation of the Russian Federation, an NCO has the right to refuse to make a transfer, as well as to request additional information from the client.	